

Agenda



Cabinet Member for Community Services, Work & Skills

Date: Wednesday, 17 August 2016

Time: Not required

Venue: Not required

To: Councillor R Jeavons

Item		Wards Affected
1	<u>Consultation and Engagement</u> (Pages 3 - 18)	Allt-yr-yn

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Report

Cabinet Member for Community, Work and Skills

Part 1

Date: 17 August 2016

Item No: 1

Subject **Consultation and Engagement**

Purpose To report to the Cabinet Member on the process of public consultation and engagement, taking into consideration the budget process and new requirements as a result of the Wellbeing of Future Generations Act 2015.

Author Partnership and Policy Manager, Partnership and Policy Officer

Ward City Wide

Summary Newport City Council is committed to ensuring residents and service users can have their voices heard on decisions that affect them and the city. This is achieved through a programme of engagement activity, undertaken with partners on an ongoing basis, and formal and informal consultation on service delivery options available to the Council.

This report sets out the lessons learned over the past few years and the range of activities for the coming year. This year involving residents and other stakeholders in budget proposals and other decisions became even more important as 'involvement' is one of the five principles of sustainable development set out in the Wellbeing of Future Generations Act 2015. The programme of engagement outlined in this report will inform the Wellbeing Assessment and subsequent Local Wellbeing Plan required by the Act.

Proposal **to endorse the proposed approach to engagement, including monitoring by Scrutiny.**

Action by Head of People and Business Change

Timetable Immediate

This report was prepared after consultation with:

- Business Improvement and Performance Manager
- PR and Communications Manager
- Head of People and Business Change
- Head of Finance
- Head of Law and Regulation
- Customer Engagement Group (a working and advisory group consisting of local partners including public services and the third sector)

Signed

Background

Newport City Council (NCC) has placed an increasing emphasis on engaging with the public and other stakeholders on the development of services and strategy. In recent years this has included extensive engagement on the budget and Medium Term Revenue Plan which has informed the political decision making with regards to savings and investments. As engagement arrangements have been developed we have moved to more cyclical and ongoing processes throughout the year. Furthermore engagement work which is mainly qualitative is complemented by improved quantitative data which informs decision makers about key issues and needs. Examples of this work are the Ward Profiles and the Unified Needs Assessment.

As well as continuing consultation and engagement work on the budget the Wellbeing of Future Generations Act 2015 which came into force in April 2016 has introduced a new statutory duty to 'involve' stakeholders in decisions which affect them. This duty will be a significant influence on the ways in which Welsh Councils and their partners work in the future.

This report covers the Council's engagement work programme relating to both the budget and Wellbeing of Future Generations Act (WFG Act) and looks to link these agendas into a complementary programme of work, to avoid confusion, duplication and consultation overload. It should be noted that whilst this report focusses on the engagement work led by Newport City Council, the WFG Act places statutory duties on public bodies to work together and this would include a 'joined-up' approach to engagement. As such, much of the work programme set out in this report will be undertaken in partnership with One Newport Public Services Board partners. This partnership approach has the additional benefit of maximising our collective resources and the likelihood of reaching a diverse range of stakeholders.

Current position

Engagement on the Budget and Medium Term Financial Plan

As part of the budget setting processes for 2015/16 and 2016/17 the Council received over 3,000 and 1,000 responses respectively. This is the result of a wide ranging engagement programme which included electronic and traditional hard-copy surveys, presentations in ward meetings, face to face engagement at 23 venues across the city and extensive public communications e.g. in Newport Matters and social media. Partner organisations, particularly GAVO for the voluntary sector, were significantly involved in supporting the budget consultation for the first time 2016/17.

A key part of budget engagement undertaken to date has been to inform the public and stakeholders about the budget pressures the Council was facing so that they are better placed to be able to respond, give valid opinions and participate in consultations. For instance a budget presentation was publicised which gave the financial background and set out the challenge in simple terms. This presentation was shared widely through social media and used in local meetings ahead of the 2015/16 and 2016/17 budget proposals being finalised.

It is important to note that in addition to the high level engagement as outlined in this report there is also specific engagement at the individual project/change programme level with service users and other key stakeholders.

One Newport Engagement Strategy

The One Newport Engagement and Participation Strategy was developed to ensure that Public Services Board and its partners involve citizens, service users, agencies and practitioners in the design and delivery of services in Newport. This strategy also sets out how the statutory requirements of the guidance Shared Purpose, Shared Future will be addressed and how residents are engaged.

Development and delivery of the strategy is supported by the partnership Engagement Group, through a developing programme of work as outlined in this report.

Participation and Engagement - Children and Young People

It is important to note that local authorities also have a statutory duty under Annex B of the WFG Act to involve children and young people in decisions that have a direct impact on their lives. Young people have been involved in the Unified Needs Assessment surveys, and are represented in a number of ways including the Newport Youth Council and Children in Care Council. The age range of the Citizens Panel, Involve Newport, has been expanded to give children and young people an opportunity to have a voice through the panel.

Engagement and the Wellbeing of Future Generations Act 2015

The WFG Act is intended to bring about sustainable development by improving the economic, social, environmental and cultural wellbeing of Wales and Newport. The Act requires public bodies to work collaboratively, to think more about the long term, to work better with people, communities and to anticipate and prevent problems.

Under the WFG Act engagement with the public and stakeholders should not be limited to the budget process and 'involvement' will increasingly become a key principle of sustainable development and an essential part of public service planning and delivery. The Act places a clear requirement on all devolved Welsh public services to **involve** "a diversity of the population in the decisions that affect them"¹. Meeting this statutory duty will require the involvement of numerous different sections of the population by:

- **Characteristics** - including protected characteristics under the Equalities Act 2010, these are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, religion, sex, sexual orientation. The responses from these groups should be specifically monitored and analysed to identify any differences from the wider population.
- **Area** – ensuring geographical communities from across the local authority area are involved.
- **Sector** – seeking the views and involvement of public sector partners, third sector organisations, education institutions and the local business community.

The WFG Act guidance states that public bodies "... must ensure that the people they involve reflect the diversity of the population that they serve. This entails involving the people and communities whose wellbeing they are seeking to improve. The sustainable development principle recognises both the needs of current and future generations..." and includes children and young people and older people."

The 'involvement' duty under the Act builds on similar existing duties as set out in the National Principles for Public Engagement and the National Participation Standards for Children and Young People.

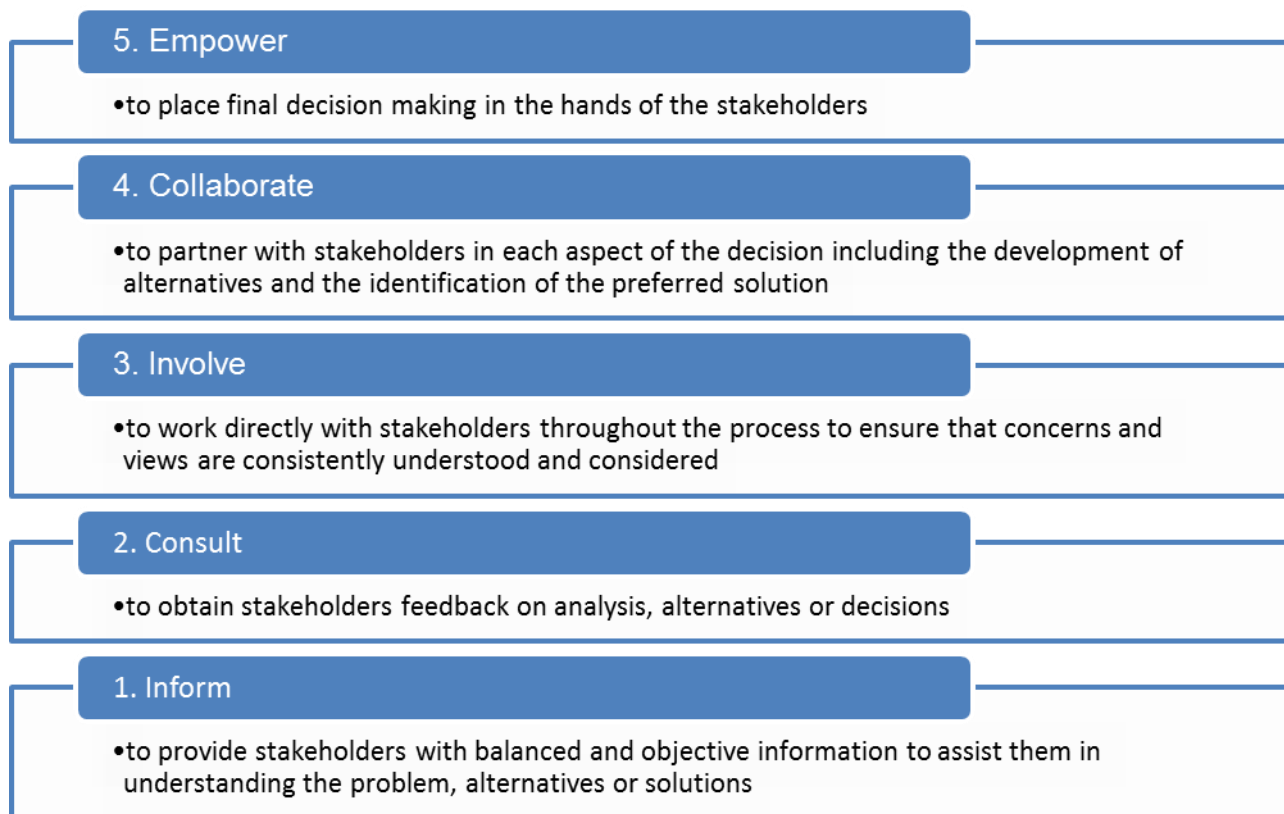
According to the guidance on the Act the initial purpose of public engagement is to inform the development of a Wellbeing Assessment, to be completed by April 2017. The work programme outlined below in Annex A lists a series of engagement activities which will contribute to the Wellbeing Assessment. As previously mentioned this engagement work programme will also inform the setting of budget proposals and add to our corporate intelligence as part of a 'conversation' with the public. However the WFG Act goes further than this and introduces a wider duty of 'involvement' on local authorities (and other Welsh devolved public services) which will have a significant influence on the way we work in future. The 'involvement' duty is explained below.

¹ Extract from 'Shared Purpose: Shared Future' core guidance on the Wellbeing of Future Generations Act

The 'Involvement' duty under WFG Act

'Involvement', 'consultation' and 'information' have different meanings, whereas 'engagement' is a wider, catch-all term which covers all these activities. The different engagement activities can be thought of as a hierarchy, with each level introducing a greater degree of public participation and engagement, this is shown below in figure 1.

Figure 1 *The hierarchy of engagement methods*



In common with most other local authorities NCC has generally been involved with level 1 and 2 informing and consulting with stakeholders, however the WFG Act states that we must go further by involving people in decisions which affect them (level 3). There are a further two levels which develop the degree of participation and are in line with the implicit principles of sustainable development as set out in the guidance, but are not considered to be statutory duties on us. However good practice suggests that we should aim work towards collaborative programmes and empowerment of communities; there are small scale examples of this in Newport including some community development projects e.g. Maindee Unlimited taking over the running of the library.

Collaboration here is different to the duty of 'collaboration' in the WFG Act which relates to organisations working together. A practical example of this duty could be that we should ensure that when setting our budget and medium term revenue plan we engage with partner organisations so that they are informed of our proposals and can assess the possible impact on their own services and objectives. This duty would go further than consultation and implies that the service providers should work together to ensure that they tackle complex, long term challenges therefore maximising their collective impact.

Proposals from 2017/18

Newport City Council Budget and Medium Term Financial Plan

Phase 1 Public 'Conversation' – before formal budget proposals are made public in December. In this phase engagement work is mainly concerned with informing the public of the context to the budget proposals, seeking suggestions for savings and alternative ways of working and general opinions. However during this phase it is also expected that service areas will seek to engage with the users of specific services which are likely to be facing budgetary pressures or potential restructuring. As this engagement will take place before specific proposals have been put forward it will most probably be about exploring options, seeking the general opinions of stakeholders and gathering information which will inform the development of detailed business case proposals. In previous rounds of budget consultations some elected members have distributed paper copies of consultation materials around their wards to encourage wider participation.

There is clear potential to combine engagement work on phase 1 of the budget with the work required for the Wellbeing of Future Generations Act, which is outlined below in this report. The timescales for both work areas are also corresponding with the results of engagement required around November 2016. Essentially this phase is about facilitating a 'conversation' with the public and stakeholders about their concerns, views and priorities for public services and so only requires a slight refocussing in order to meet the purposes of the budget and WFG engagement in doing so "killing two birds with one stone". The Act stresses that engagement work must be forward looking and should inform long term strategy. Long term is considered to be a 'generation' which equates to around 25 years. The survey attached as Annex C has been developed for this purpose and asks people to think long term in the interests of their community.

Phase 2 Formal Budget Consultation – following the release of formal budget proposals for public consultation. In this phase stakeholders are invited to respond to draft business cases and indicate whether or not they are supportive and to comment on them.

This is primarily undertaken using on-line surveys and is promoted through NCC social media, however alternative formats are also prepared, e.g. so that people with sensory impairments can take part.

With the introduction of the new guidance it is important that engagement on the budget is considered in the wider context of the wellbeing work. Furthermore it is recognised that the understanding and insight gained through budget engagement accumulates year on year and has a wider relevance than for just that year's draft budget proposals e.g. in informing the wider planning of both NCC and partner organisation services.

Engagement Work Programme Annex 1 outlines a programme of engagement work which is intended to inform the development of the 2017/18 NCC budget, subsequent budgets and also the development of the Wellbeing Assessment as required by the WFG Act. This programme will develop over the coming months and some activities may change as other opportunities and resources are identified. The events and activities are planned to cover the wide range of stakeholders outlined above. These stakeholders must include hard to reach groups including the nine protected groups under the Equalities Act 2010 (and also Welsh speakers). The information gathered will be reported to Cabinet and Senior Management and will become part of our 'corporate intelligence' and can be used for the planning of services.

Scrutiny will analyse the results of the engagement work and set out for Cabinet, Council and the Public Services Board the themes that emerge. Members will also be given their own voice as consultees and elected representatives of their local communities. To support this role a Member's Seminar will be arranged covering the 'involvement' duty and approaches that build community capacity.

A review of the methods used in the consultation on the 2015/16 and the lessons learned was reported to Cabinet in July 2015 and a series of improvement actions were agreed. These actions are outlined in Annex B and will be used to ensure meaningful and effective consultation and engagement going forward.

Financial Summary

The developments outlined are part of current or planned service delivery arrangements.

Risks

The delivery of the engagement programme is led by Head of People and Business Change, although engagement work is delivered across a number of services.

Risk	Impact of Risk if it occurs* (H/M/L)	Probability of risk occurring (H/M/L)	What is the Council doing or what has it done to avoid the risk or reduce its effect	Who is responsible for dealing with the risk?
Failure to undertake adequate and appropriate consultation on decisions, leads to potential judicial proceedings	H	M	Ensuring we have a robust consultation process in place will minimise the risk of future challenge to decisions, which could result in significant cost to the organisation	Head of People & Business Change
Failure to adequately judge public opinion, prior to making a decision	H	M	Ensuring we have mechanisms in place for the public to express their views and then ensuring that these are presented to decision makers so that they can be considered at the same time as the decision is being made.	Head of People & Business Change
Failure to undertake appropriate involvement of stakeholders leading to adverse opinions from regulators and criticism from Welsh Government, Future Generations Commissioner	H	M	Ensuring we have sound mechanisms in place to involve stakeholders in order to inform the Wellbeing Assessment and Local Wellbeing Plan	Head of People & Business Change

* Taking account of proposed mitigation measures

Links to Council Policies and Priorities

- Corporate Plan – Standing Up For Newport
- Strategic Equalities Plan
- Medium Term Revenue Plan
- Newport 2020
- Single Integrated Plan

Options Available

1. To endorse the proposed approach to engagement.
2. To endorse the proposed approach to engagement, including monitoring by Scrutiny.
3. To direct for further work to be completed on the engagement programme.

Preferred Option and Why

To endorse the proposed approach to engagement, including monitoring by Scrutiny .

Comments of Chief Financial Officer

There are no financial implications to this report as the report is asking to endorse the proposed approach to engagement and monitoring.

Engagement and consultation will increasingly be crucial as the Council continues to make difficult budget decisions which affects services to the public. A key factor in this process is ensuring residents feel their views are valued and can influence outcomes and proposals and thinking. A number of consulted proposals for the current 16/17 budgets were subsequently deferred or stopped following residents and others feedback, showing that this Council tries hard to ensure that feedback is acted upon, wherever possible and appropriate.

Comments of Monitoring Officer

The Council has a number of legal and statutory duties regarding consultation and engagement when it comes to the planning and delivery of public services. Specific statutory duties will require public consultation in relation to proposed budgetary savings and service delivery changes and there is also an overriding duty to have regard to the public sector equality duty under the Equality Act in relation to the impact of any decision on particular disadvantaged groups. In addition, the Council is now subject to a number of target duties regarding how functions are discharged generally, for example the sustainable development principle under the Well-Being of Future Generations Act and one of the specific requirements in relation to public involvement in decision-making. A failure to consult or engage properly or to have regard to these target duties could leave the Council's decision-making processes open to legal challenge. Therefore, a robust and consistent approach is required to ensure that these engagement and consultation duties are complied with. The Report sets out a framework for engagement that will also help to inform the Wellbeing Assessment that the Council is required to carry out and the consequent Local Wellbeing Plan.

Staffing Implications: Comments of Head of People and Business Change

There are no HR implications in the report.

The report considers the requirements of the Wellbeing of Future Generations Act 2015 and the importance of involvement for decision making, strategy development and budget planning.

Comments of Cabinet Member

The cabinet member recognises the importance of engagement and supports the role of scrutiny in this area of work, as outlined in this report.

Comments of Non-Executive Member

Councillor M Al-Nuaimi:

The Report is a very interesting outline of the importance of consultation and involvement with our residents, communities and Newport stakeholders.

In particular I note Figure 1 showing the 5 levels of the process and the statement that in common with other LAs, consultation & engagement have been predominantly at levels 1 & 2.

The need to step up to the higher levels will be far more challenging in order to begin to satisfy the **Wellbeing of Future Generations Act (WFG Act)**.

On this I consider it would have been good to have informed members of the Council, through a **members' seminar** on the stipulations of this act and their likely consequences. Such a forum could have revealed ideas of how members and the Cabinet could go about developing the processes of consultation and engagement to take them up to the higher levels.

For the purpose of this consultation, I would like to propose that the report considers outlining specific measures to increase the involvement, in budget setting, of target groups and community organisations likely to be affected by budget proposals. Especially when these proposals can mean reduction of funding or resources they receive or in connection with services they give.

Such measures should also address service users of council services earmarked for change, reduction or closure. For the last 2 years the budget process has benefited from a more meaningful consultation, which nevertheless has been mostly restricted to levels 1 & 2. A good example is the Serennu Children Centre, which was initially earmarked for a reduction in funding.

For next year's budget it would be good to move to levels 3, 4 and even 5.

Getting to engage communities, groups and service users likely to be affected by the budget proposals, and to step up engagement to higher levels need to be thought and programmed carefully. This is because the timelines of setting the budget are rather tight.

The input of members through Ward meetings and other representations, Scrutiny committees and Cabinet portfolios all require coordination and meticulous planning which hopefully can be administered and delivered by our senior officers.

This report needs to outline how this process can be achieved and managed.

Response from Cabinet Member Community Services, Work & Skills:

In response to the constructive and supportive suggestions made by Cllr Al-Nuaimi comments are as follows:

The Wellbeing of Future Generations Act (WFG Act) does present challenges in how we engage with communities. 'Involvement' is one of the sustainable development duties introduced by the Act and will necessitate a progressive approach and a change in the way the Council works. The report indicates the aim to move towards more participative and empowering way of working with communities and the member role in this will be important.

Member's seminar on the WFG Act which would cover the involvement duty and approaches that build community capacity will be arranged, and the report has been amended to reflect this.

The table (annex A) of the report indicates some of the activities aimed at engaging with target groups e.g. BME communities, children and young people, disabled people, older people etc. Further work is currently underway to build on this initial programme and will involve working with partner organisations who have specialist skills and closer links with these groups.

More specific and in-depth engagement work with stakeholder groups will be necessary as budget proposals are developed by service managers. To improve change processes a new impact assessment format is in development to support managers and help to identify a wider range of factors including impact on the local economy, the environment, social and cultural life, impact on specific groups, and geographical areas. The completed impact assessment will then inform specific consultation and engagement activity.

Members will continue to be involved as the processes to support this new way of working develop.

Local issues

None.

Scrutiny Committees

n/a.

Equalities Impact Assessment

The engagement work programme is intended to inform decision making and strategic planning and has been developed with protected groups and the public sector equalities duty in mind.

Children and Families (Wales) Measure

Engagement with children and young people will form a vital part of this work programme as outlined in Annex A.

Consultation

The report sets out a proposed engagement work programme to inform future work under the Wellbeing of Future Generations Act 2015.

The proposals include feedback from the consultees outlined.

Background Papers

[One Newport participation and engagement strategy](#)

Shared Purpose: Shared Future' core guidance on the Wellbeing of Future Generations Act
Cabinet Report Jul 2015: Consultation and Engagement

Dated: 17 August 2016

Stakeholder groups	Main interests	Planned methods of engagement
People	Children and young people, older people, Persons with protected characteristics (9 groups identified in EqualitiesAct 2010 i.e. age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, religion, sex, sexual orientation)	<p>Key wellbeing engagement activities</p> <ul style="list-style-type: none"> • Newport City Homes resident events - (NCH tenants), Various summer dates • Maindee Festival – Fair Play Theme (all ages), 9 July • Road to Rio event – NISV (all ages), 5 August • Sports in the Park 5 August Newport International Sports Village (all ages) • Sports in the Park 11 August Beechwood • Sports in the Park 18 August Rogerstone • Sports in the Park 25 August Caerleon RFC • Food Festival - (all ages), 1 October • Serennu Centre – (parents of children with disabilities), 27 June • Kids Take Over – libraries event (children and parents), 23 July • National Play Day – Tredegar Park (children and parents) • Families Love Newport event - GAVO (children and parents, October TBC • Launch Pad – Newport City Homes (long term unemployed), Ongoing • Communities First Day – TBC • Digital Inclusion Courses – (people with digital skills needs), Ongoing • Schools – through PSE lessons (children and young people), Autumn Term • Newport Senior Citizens Forum (older people) TBC • Walk the Port (all ages), 3 September • M4 Relief Road Inquiry – Autumn 2016 <p>Survey exercises</p> <ul style="list-style-type: none"> • Engage Project – (represents 7 hard to reach client groups) • Citizens Panel survey in July – (650 Newport residents reached) • Social media promoted surveys (c. 20,000 followers reached) • Newport Matters promoted survey (all households) • BME – SEWREC to lead. Details TBC. • BME - Public Health Wales to lead using MECHANIC network. Details TBC • BME – GEMSS (migrant families)

Geographical communities	Wards and neighbourhoods of Newport. Including urban and rural	<ul style="list-style-type: none"> • Ward Meetings – budget and financial context provided by Heads of Service with Elected Members also in attendance • Face to face sessions in public venues across Newport – (23 sessions completed last year) • Citizens Panel survey. Previous surveys have gained responses from all wards however numbers for some wards will be relatively low and not statistically valid. However ward based engagement data can be supplemented with the in depth data available through the Ward Profiles produced by the Council. • The surveys include ward information on respondents and so as responses build up over the course of the events programme so will the potential for identifying potential geographical trends and issues. • All Newport libraries will promote survey participation to all customers for one week in September. • Play clubs will promote until 20 July and Play Schemes from 1 August. These are dispersed locally across Newport and respondents will be encouraged to consider local wellbeing issues. • Police ‘Your Voice’ –engagement across 3 Newport neighbourhood policing areas • Community Councils – representing rural areas. Details TBC
Civil society organisations	Voluntary organisations, faith-based organisations, social movements and community based organisations	<ul style="list-style-type: none"> • Adult Learning Festival - (adults and older people), 28 June • GAVO children and Families Forum, 12 July • GAVO Third Sector Forum – (voluntary organisations), 18 July • Newport Fairness Commission (represents civil society, Trade Union, academic and faith based interests), Dates TBC • Kings Centre Baby Café – (parents with young children) •
Business sector	Business leaders, chambers of commerce, cooperatives and unions	<ul style="list-style-type: none"> • Engagement with Newport Economic Network, August • Circulate survey through NCC business networks, August
Academic institutions	Universities, colleges, research centres	<p>University of South Wales and Coleg Gwent are Public Services Board members are key consultees and will contribute to the development of the Wellbeing Assessment. November</p> <p>Research project on STEM provision and skills needs was completed in 2014 and will inform the Wellbeing Assessment. November</p>
Public bodies	Bodies subject to the Act, other public bodies, including invited participants	<ul style="list-style-type: none"> • Newport City Council Elected Members - Scrutiny will analyse the results of the engagement work and set out for Cabinet and Council the themes that

		<p>emerge. Members will also be given their own voice as consultees</p> <ul style="list-style-type: none">•• NCC Member Champions - Older People, Disabled People <p>Public Services Board members are assisting in the engagement programme and will also contribute to the development of the Wellbeing Assessment. Ongoing</p>
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Any further events to be notified to one.newport@newport.gov.uk

Annex B

A review of the methods used in the consultation on the 2015/16 and the lessons learned was reported to Cabinet in July 2015 and the following improvement actions were agreed. These actions are considered to still be relevant in ensuring meaningful and effective consultation and engagement.

Improvement 1 - Begin pre-budget engagement during the summer.

Improvement 2 – The budget setting process should be based on what we already know and an identification of gaps. Newport Matters should be used to respond to the earlier consultation to close the circle.

Improvement 3 – Fairness and Equality Impact Assessments (FEIA) should be brought forward in the process of developing business cases, so that they can shape the business case.

Improvement 4 – Heads of Service are responsible for direct engagement with service users who are likely to be affected by decisions.

Improvement 5 – a multi-channel information programme should run in parallel with the engagement programme.

Improvement 6 – Ask consultees how clear they thought the proposals were? Monitor responses to identify if certain proposals are being misunderstood and if necessary clarify them.

Improvement 7 – Clearly define the parameters for consultation so that ‘good management’ decisions are communicated but not consulted upon.

Improvement 8 – Where possible identify multiple options for consultation and undertake this early on in the process.

Improvement 9 – Business Case template to identify impacts on other organisations and list the consultation needed.

Improvement 10 – Clearly highlight any connections and impacts within the business planning process



Your Newport Survey

The Well-being of Future Generations Act is about improving the economic, social, environmental and cultural wellbeing of Wales and Newport. Wellbeing is about "how well we are doing" in different aspects of our lives. The following questions are intended to help the One Newport Public Services Board to identify what things are most important to local people now and in the future. This will help to create a Wales and Newport that we all want to live in, now and in the future.

WELLBEING IS ABOUT HOW WELL WE ARE DOING IN THE FOLLOWING AREAS:



Thinking about these areas, please answer the following questions:

1. To what extent do you agree or disagree with the following statements (tick one box per statement)?

	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
Newport is a good place to live	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Newport is becoming a better place to live	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. What are the things you like most about living in Newport? (up to 3 things) - e.g. community groups, public services, places, activities, facilities.

3. What do you think your community would like to see more of / less of in the next 20 years?

Additional Information

4. What gender are you?
 Male Female
5. How old are you?
 0-10 years old 25-34 years old 55-64 years old
 11-17 years old 35-44 years old 65-74 years old
 18-24 years old 45-54 years old 75 years or older
6. What area of the city do you live in?
 Allt-Yr-Yn Langstone Rogerstone
 Alway Llanwern Shaftesbury (Crindau)
 Beechwood Lliswerry St Julians
 Bettws Malpas Stow Hill
 Caerleon Marshfield Tredegar Park (Duffryn)
 Gaer Pillgwenlly Victoria (Maindee)
 Graig Ringland
7. Do you consider yourself as disabled?
 Yes No Prefer not to say

8. What is your ethnic group? (only tick one of these boxes)

A: White

- White - Welsh / English / Scottish / Northern Irish / British
- White Irish
- White - Gypsy or Irish Traveller

Any other white background:

B: Mixed / multiple ethnic groups

- White and Black Caribbean
- White and Black African
- White and Asian

Any other Mixed / multiple ethnic background:

C: Asian / Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese

Any other Asian background:

D: Black / African / Caribbean /Black British

- Black / African / Caribbean / Black British

Thank you for taking the time to answer these questions.

If you would like to contact us about any aspect of this survey, please email: one.newport@newport.gov.uk or contact the Partnership & Policy Team on Tel: (01633) 656656.

If applicable, please return your completed survey and return via the following FREEPOST address below:

FREEPOST SWC1476, Newport City Council, Civic Centre, Newport, NP20 4UR

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